

## Reviews by our customers



### Kevin, Los Angeles

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Great service.

**Review:** I've had problems in the past with other shops taking advantage of me with giving services I didn't need to my vehicle, but this place put me at ease and made my experience worth while. I would recommend this service center to others.

### Ed, Mission Viejo

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** 20 years

**Review:** I've used HB Transmission for over 20 years. I live in Mission Viejo and I will drive to HB, and see Bob or Adrian if I'm not sure what's going on with my vehicles. In fact I have declined new car warranties for the past 4 vehicles I've bought because of them. I do not trust dealerships. Always have had positive experience at this place. Honest, professional and reasonable.

### Mary-Lou, Garden Grove

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Exceptional customer service at affordable prices; we have always been very pleased with their honesty and integrity.

**Review:** I have recommend Huntington Beach Transmission to dozens of people. They are a real hometown shop, kind of like a mom and pop shop, and I get that really safe feeling from them. I feel like I am talking to my brother or dad about my car and don't feel like someone is trying to snow me. I feel safe with their service, and I have probably used them for about 9 years.

My parents go to them also, and there are several friends I have referred to them. If you bring your car in they will offer to take you back home, or to the mall, or work, or wherever you need to be. There is a real feeling of security, and they make you feel safe about going there. Especially as a woman, I feel safe there. I don't feel like it is a big box shop.

The repairs are excellent. If I ever hear a rattle or clank, I just bring it right back to them and ask if there is something not right. They will take it for a test drive, and they will either say it needs to be adjusted and do it, or that it is normal. My car is 15 years old, so it does make a few more knocks and rattles than others. I never feel bad about taking it back in to them and asking them to check something. They stand behind their work. My whole family is thrilled with them. They are like friends or family now.

## Jerry, Huntington Beach

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Honest and reasonable.

**Review:** I've been going to those guys, at Huntington Beach Transmission, for many years, at least 15 and maybe 20. I went there well before they moved to their current location. I used to do transmissions myself, but when I find someone who is honest and reasonably priced, that is where I go.

When people can explain the work that they are doing, I go there. Some places just take the car behind a wall, and can't explain what is going on. Huntington Beach Transmission can explain exactly what they are doing to the vehicle.

## Chuck, Orange

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Really good experience.

**Review:** I went in to Huntington Beach Transmission, and Bob diagnosed the problem. I had an idea of what was going on, so I gave them a list of what I wanted looked at, and Bob found some other things as well. They were pretty thorough. They fixed everything that I asked and even fixed things I didn't realize were a problem.

They were very thorough but won't put anymore than what is necessary into the diagnosis of a repair. They are fair at coming up with a true list of what needs to be fixed.

## Vincent, Huntington Beach

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Ten Thumbs Up!!!!!!!

**Review:** We have 3 Jeep Cherokees and my Ford E-350. H.B. Trans rebuilt one of our Jeep trannies and did an EXCELLENT JOB at a FAIR PRICE. They are actually a one-stop-shop and we have had numerous maintenance items done there on all our vehicles. Bob and Adrian are straight-up, courteous, and no nonsense. I am a responsible realist and my attitude sets my altitude. No shop is perfect. They will be as close to it as possible. We no longer go anywhere else!

## Dwayne, Huntington Beach

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** To Whom it May Concern:

**Review:** I have been using the services of HB Transmission for many years and I have been very happy with their service and products. I have had them repair my own personal vehicle with satisfaction. And I would highly recommend this trusting transmission repair shop to anyone.

## Marie, Huntington Beach

4 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Very professional

**Review:** My experience at Huntington Beach Transmissions was great! As a woman, I never felt pressured to buy something I did not need. Everyone was professional and my car has never run better.

## Larry, Huntington Beach

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** Rock bottom prices; good and friendly service.

**Review:** I have been using Huntington Beach Transmission about 2 years, and I have never had a problem. When they say they are going to do something, they do it. They never go over the quoted price, and the service is excellent.

Everything is always fixed; I never have to take anything back. They have serviced my transmission, done a water pump for me, and some other things. They have also worked on my girlfriend's car. It is easy to drop off and pick up the car, and there is no haggling. They are very honest and trustworthy.

## Adrian, Huntington Beach

5 Star Review

- Service 
- Will Recommend 
- Total Experience 

**Summary:** They do great work.

**Review:** The people in the office of Huntington Beach Transmission are very friendly and helpful. The quote is always really close to the estimate, and the work is great. They did a really good job on my Cadi. Everything works out when they are done.

I have used Huntington Beach Transmission for about 5 to 7 years. They have very competent and skilled workers. They are all ASE certified, so they do a great job diagnosing every problem.